

## Annexure C

**Format for Investor Complaints Data to be displayed by  
Depository Participants on their respective websites**

**Data for every month ending**

SN	Received From	Carried forward from previous month	Received during the month	Total Pending	Resolved*	Pending at the end of the month**		Average Resolution time ^ (in days)
						Pending for less than 3 month	Pending for More than 3 month	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0	0
3	Depositories	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	0	0	0	0	0	0

### Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
<u>1</u>	April 2025	0	0	0	0
<u>2</u>	May 2025	0	0	0	0
<u>3</u>	June 2025	0	0	0	0
<u>4</u>	July 2025	0	0	0	0
<u>5</u>	August 2025	0	0	0	0
<u>6</u>	September 2025	0	0	0	0
<u>7</u>	October 2025	0	0	0	0
<u>8</u>	November 2025	0	0	0	0
<u>9</u>	December 2025	0	0	0	0

<u>10</u>	January 2026	0	0	0	0
<u>11</u>	February 2026				
<u>12</u>	March 2026				

**Trend of monthly disposal of complaints For FY 2024-25**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
<u>1</u>	April 2024	0	0	0	0
<u>2</u>	May 2024	0	0	0	0
<u>3</u>	June 2024	0	0	0	0
<u>4</u>	July 2024	0	0	0	0
<u>5</u>	August 2024	0	0	0	0
<u>6</u>	September 2024	0	0	0	0
<u>7</u>	October 2024	0	0	0	0
<u>8</u>	November 2024	0	0	0	0
<u>9</u>	December 2024	0	0	0	0
<u>10</u>	January 2025	0	0	0	0
<u>11</u>	February 2025	0	0	0	0
<u>12</u>	March 2025	0	0	0	0

**Trend of monthly disposal of complaints For FY 2023-24**

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>
<u>1</u>	April 2023	0	0	0	0
<u>2</u>	May 2023	0	0	0	0
<u>3</u>	June 2023	0	0	0	0
<u>4</u>	July 2023	0	0	0	0
<u>5</u>	August 2023	0	0	0	0
<u>6</u>	September 2023	0	0	0	0
<u>7</u>	October 2023	0	0	0	0
<u>8</u>	November 2023	0	0	0	0
<u>9</u>	December 2023	0	0	0	0
<u>10</u>	January 2024	0	0	0	0
<u>11</u>	February 2024	0	0	0	0
<u>12</u>	March 2024	0	0	0	0

\*Should include complaints of previous months resolved in the current month, if any. Should include total complaints pending as on the last day of the month, if any. ^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

**Trend of annual disposal of complaints**

SN	Year	Carried forward from previous year	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
7	2023-24	0	0	0	0
8	2024-25	0	0	0	0
9	2025-26	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>