

Escalation Matrix				
Level	Designation	Name of the person	Contact No	Email ID
Level 1	Branch Manager of respective Branch			
Level 2	Nodal Officer	Mr. Vinayak G. Borkar	02268860830	vinayak.borkar@gsmahanagar.bank.in
Level 3	Principal Nodal Officer	Mr.Vikrant D. Bhogle	02268860837	vikrant.bhogle@gsmahanagar.bank.in
Level 4	Managing Director / CEO	Mr.Avinash Rana	02268860824	avinash.rana@gsmahanagar.bank.in